



MRA/135/10

7th March 2013

**Tender for Supply and Delivery of Low Emission Vehicles
for the Malta Resources Authority**

Clarification Note 3:

1. ***Can you please confirm or otherwise that the five (5) year maintenance and servicing agreement terms and conditions are as follows;***
 - a. ***The five (5) year maintenance and servicing agreement commences from the end of year two (2) and ends at the end of year seven (7).***

Yes. As stated in clause 8.5.6.4, the 5 year service and maintenance agreement shall commence at the expiry of the 2 year guarantee period.

- b. ***Must the five (5) year maintenance and servicing agreement required include costs of both parts and labour stipulated in Section 8.5.6.3 (i) and (ii). Is this correct or are the parts utilised to be charged separately from the quoted rate to the MRA as they are used and required ?***

The five (5) year service and maintenance agreement should be inclusive of all parts and labour.

Reference should also be made to clause 8.5.6.3 which states that the service and maintenance agreement shall provide for:

- (i) all servicing, maintenance and repairs (all parts and labour) including but not limited to:
 - i. all mechanical and electrical repairs and replacements, including associated parts and labour due to fair wear and tear;
 - ii. bulbs, batteries, exhausts, cam belts, wiper blades, alternators & starter motors;
 - iii. unlimited premium branded tyre replacements including valve and balance
 - iv. tyre fitting service, repairs to punctures and damaged tyres.
- (ii) 24 hours breakdown and towing, emergency roadside service which shall include for any roadside repairs where possible and/or towing to garage for any further repairs.

Reference should also be made to the Preamble to the Schedule of Rates which states that:

“The rates inserted in the Schedule of Prices and Rates are to be also inclusive values of all supplies, works, and services referred to in the tender, including all costs and expenses which may be required for such services and which may be necessary and all general risks, liabilities and obligations set forth or implied in the documents on which the tender is based. It will be assumed that establishment charges, profit and allowances for all obligations are spread evenly over all the unit rates.”

c. Does the five (5) year maintenance and servicing agreement rate required include the cost of regular servicing of the vehicles in addition to the above?

Yes. As indicated in clause 8.5.6.3 the service and maintenance agreement shall provide for **all servicing, maintenance and repairs (all parts and labour).**

Hence the regular servicing of vehicles during the 5 year period of the service and maintenance agreement (after the expiry of the guarantee period of 2 years), is to be included in this 5 year service and maintenance agreement.

2. Can you please confirm that the Malta Resources Authority pays all taxes including but not limited to emissions tax, length tax and VAT on purchases of motor vehicles ?

Yes, the Malta Resources Authority pays all taxes.

3. Can you please confirm the required delivery period from time of tender award as this not specified in the tender document.

The delivery period shall be **within 6 weeks** from the date of “Order to Start Works”

4. Can you please provide information on the applicable penalty if any for late delivery.

Penalties in the case of late delivery are governed by clause 7.1.11 of the tender document.

5. Can you please confirm if the cost of servicing for the first two years of ownership of the vehicle must be included in the vehicle price ?

Yes. The cost of the vehicle shall include for a 2 year full guarantee (parts and labour) which as stated in clause 8.5.5.1 is inclusive of:

- (i) all inspections and servicing, maintenance and repairs (all parts and labour) including but not limited to:

- v. all mechanical and electrical repairs and replacements, including associated parts and labour due to fair wear and tear;
 - vi. bulbs, batteries, exhausts, cam belts, wiper blades, alternators & starter motors;
 - vii. unlimited premium branded tyre replacements including valve and balance
 - viii. tyre fitting service, repairs to punctures and damaged tyres.
- (ii) 24 hours breakdown and towing, emergency roadside service which shall include for any roadside repairs where possible and/or towing to garage for any further repairs.

6. EURO NCAP ratings for adult occupancy is today expressed in percentage terms, with the vehicle being given an overall star rating. Can you please provide information on what percentage level for adult occupancy safety is considered as acceptable for the MRA.

Reference should be made to Clarification Note 1. wherein it is noted that for vehicles rated and tested since 2009, the make and model of the vehicle offered should meet the Euro NCAP **overall rating** of 5 stars.